

**Name:**

**Order Number:**

**Email Address:**

**Date:**

**Product name:**

**Qty:**

**Comments**

## Returns Guidelines

All returned items must be unused, unopened, and complete with original packaging.

We are not responsible for the return shipping costs of the items.

Please make sure all returned items are well packaged, so as not to be damaged in the post. Please mark 'Returned Items' clearly on the outer packaging of your parcel.

Please make sure all return packages are sent with a trackable, insured service as we cannot take responsibility for items damaged or lost in the return transit. Email your tracking information to [contact@zinellodesign.com](mailto:contact@zinellodesign.com).

Please make sure that the returns form is enclosed with your goods - no form may result in your return not being processed.

## Need help?

Email us at:  
[contact@zinellodesign.com](mailto:contact@zinellodesign.com)

## Send returns to:

Return address provided  
by email